

# INTERN RECRUITMENT PLAN GUIDE



#### **INTRODUCTION**

Montego Pet Nutrition is committed to providing valuable internship opportunities to students and recent graduates. This document outlines the steps that will be taken to recruit and hire interns effectively.

A *Recruitment Plan* is a document that outlines the strategy and process for hiring new employees. It helps to identify the needs and goals of the organisation, assess the current and future workforce, ensure a balanced and diverse workload, and evaluate the effectiveness and outcomes of the recruitment activities.

A *Recruitment Plan* is a valuable tool for Montego Pet Nutrition to find and hire the best talent for its organisation. By following these steps, Montego Pet Nutrition can ensure a successful and sustainable *Intern Recruitment Process* that meets its needs and goals.

#### RECRUITMENT PROCESS

#### 1. DEFINE YOUR NEEDS

The first step in the recruitment process is to define the needs of the company and structure a programme that adds value to both the intern and Montego Pet Nutrition.

To define their needs in their department, a Head of Department (HOD) can follow these steps:

- Identify the goals of the department: The first step in defining the needs of a department is to identify its goals and objectives. This will help the HOD determine what skills and expertise are required to achieve these goals.
- Assess current resources: The HOD should assess the current resources available
  in the department, including employees, technology, and other resources. This will
  help them identify any gaps or areas where additional resources may be needed.
- Conduct a Skills Gap Analysis: A Skills Gap Analysis can help the HOD identify areas where the Department may be lacking in skills or expertise. This can help them determine what type of intern would be most beneficial to the Department.
- Consult with team members: The HOD should consult with team members to get their input on the needs of the Department. Team members may have valuable insights into areas where additional resources or expertise are needed.
- **Determine the scope of the internship:** The HOD should determine the scope of the internship, including its duration, responsibilities, and expected outcomes. This will help them define the needs of the department and structure a programme that adds value to both the intern and the Company.

By following these steps, a HOD can effectively define the needs of their department and structure an internship programme that adds value to both the intern and Montego Pet Nutrition.



### 2. ADVERTISE OPPORTUNITIES

Opportunities will be advertised on job boards, college career pages, and through employee referrals.

#### 3. ENSURE A BALANCED WORKLOAD

The workload for interns will be balanced and training will be provided.

To set up a balanced workload for interns, the following steps can be taken:

- Define clear goals and objectives: The first step in setting up a balanced workload
  for interns is to define clear goals and objectives for their internship. This will help
  ensure that the work assigned to them is relevant and meaningful.
- **Provide training and support:** Interns should be provided with the necessary training and support to help them succeed in their roles. This can include on-the-job training, mentoring, and access to resources.
- Assign tasks based on skills and interests: Tasks should be assigned to interns based on their skills and interests. This will help ensure that they are engaged and motivated in their work.
- Monitor workload and progress: The workload of interns should be monitored regularly to ensure that it is balanced and manageable. Progress should also be tracked to ensure that they are meeting their goals and objectives.
- Provide feedback and recognition: Interns should be provided with monthly feedback, in the form of evaluation sessions, on their performance, as well as recognition for their achievements. These sessions must be captured via the twopage *Internship Evaluation Form*, available on the *Employee Manual Website*. This can help them improve their skills and feel valued as part of the team.

By following these steps, a balanced workload can be set up for interns at Montego Pet Nutrition, ensuring that they have a positive and productive internship experience.

#### 4. EVALUATE THE PROGRAMME REGULARLY

The *Internship Programme* will be evaluated regularly to ensure that it is meeting the needs of both Montego Pet Nutrition and the interns.

To evaluate the progress of interns, the following steps can be taken:

- Set clear goals and objectives: The first step in evaluating the progress of interns is to set clear goals and objectives for their internship. This will provide a benchmark against which their progress can be measured.
- Conduct regular check-ins: Regular check-ins should be conducted with interns to discuss their progress and provide feedback on their performance. This can help identify areas where they may need additional support or training.
- **Use performance metrics:** Performance metrics can be used to measure the progress of interns. These can include quantitative measures such as the number of tasks completed, as well as qualitative measures such as the quality of their work.



- Solicit feedback from team members: Feedback from team members can provide valuable insights into the progress of interns. Team members can provide feedback on the intern's performance, as well as their contributions to the team.
- Conduct a formal evaluation: A formal evaluation should be conducted at the end of the internship to assess the intern's overall performance and progress. This can include a review of their goals and objectives, as well as feedback from team members and Supervisors / Managers.

By following these steps, the progress of interns at Montego Pet Nutrition can be effectively evaluated, ensuring that they have a positive and productive internship experience.

There are several ways to measure the success of an internship programme, including:

- **Feedback from interns:** One way to measure the success of an internship programme is to solicit feedback from the interns themselves. This can include surveys, interviews, or focus groups to gather information on their experiences and perceptions of the programme.
- Retention rates: Another way to measure the success of an internship programme is to track the retention rates of interns. A high retention rate can indicate that the programme is providing valuable experiences and opportunities for growth.
- Conversion rates: The conversion rate of interns to full-time employees can also be used as a measure of success. A high conversion rate can indicate that the programme is effectively preparing interns for roles within the company.
- Performance metrics: Performance metrics such as productivity, quality of work, and contributions to team projects can also be used to measure the success of an internship programme.
- Feedback from Supervisors / Managers and team members: Feedback from Supervisors / Managers and team members can provide valuable insights into the success of an internship programme. This can include feedback on the intern's performance, as well as their contributions to the team.

By using these methods, companies can effectively measure the success of their internship programmes and make data-driven decisions to improve them.

#### 5. HOW TO CHOOSE GOOD MENTORS FOR NEW INTERNS

- Identify the goals and needs of the intern and match them with a potential mentor who has relevant experience and expertise.
- Consider the personality, communication style, values, and availability of both the intern and the potential mentor.
- Seek feedback from the intern and the potential mentor about their interest and willingness to participate in the mentoring programme.
- Introduce the intern and the mentor and facilitate their first meeting.



- Provide ongoing support and guidance to both parties throughout the mentoring process.
- The mentor should be part of the interview process.

## Tips to Maintain a Healthy Mentoring Relationship

- Establish clear expectations and boundaries for both the mentor and the mentee.
- Set realistic and measurable goals and track progress regularly.
- Schedule regular meetings and check-ins to share feedback, challenges, and achievements.
- Celebrate successes and acknowledge challenges.
- Seek external help or advice if needed.

#### 6. CONCLUSION

By following these steps, Montego Pet Nutrition can effectively recruit and hire interns who will add value to the company while gaining valuable experience. A well-structured *Internship Programme* can be a boost to our employer brand and a boon for our *Recruitment Strategy*.

The completed plan needs to be submitted to the Skills Development Facilitator for review and ultimately for submission to the Executive Committee (EXCO) for approval.

